

Student Advantage

TOP 10 FREQUENTLY ASKED QUESTIONS

1. What New Benefits are being planned for EES and OVS/ES?

Starting December 1, 2013, Educational Institutions licensing Office 365 ProPlus or Office Professional Plus 2013 organization-wide for all faculty/staff via EES, OVS-ES or School programs will be eligible to provide Office 365 ProPlus to their Students at no additional cost. In order to avail this option, Institutions will need to order the \$0 Office 365 ProPlus SKU for students through their LSP (formerl called LARs) or an Authorized Education Reseller (AER).

2. Why are we introducing these changes?

Microsoft is committed to the success of each educator and student. These changes help Institutions improve learning outcomes for students by providing Microsoft's best productivity solution at no additional licensing cost.

3. How is Office 365 Education different from Microsoft Office?

"Office 365 Education" refers to Free subscription plans that include email and calendaring, web conferencing, online document editing, storage and sharing. Microsoft Office applications such as Word, Excel, PowerPoint and more, installed on computers and mobile devices, are available at academic prices. [Compare Plans](#)

4. What is Office 365 ProPlus?

Office 365 ProPlus is a full version of Office and includes student favorites like Word, PowerPoint, Excel, OneNote, Outlook and more. Office 365 ProPlus is a user-based service and allows each student to install on up to five PCs or Macs and access Office mobile applications on iPhone and Android phones. (Office Mobile applications are included with all Windows phones). Students can install on home or personally-owned devices and once they leave the school, IT administrators can re-provision licenses to new students. After graduation students are eligible for consumer or commercial offerings via many employers.

5. Do students have to be on Office 365 A2 before they can leverage Student Advantage?

No. Office 365 A2 is not required for Students to leverage this benefit. To have full productivity capabilities, it is recommended for Institutions to deploy both A2 and Office 365 ProPlus for their students.

6. Does faculty need to be on Office 365 before Institutions can leverage Student Advantage?

No. Faculty can be on Office 365 ProPlus or Office Professional Plus 2013.

7. What if I have Student Option but have not licensed Office via annuity agreements for faculty and staff?

You will only be eligible to use the paid Student Option Office SKUs.

8. I have on premises Office Professional Plus 2013 for faculty/staff via EES/OVS-ES. Do I need to sign up for Office 365?

Yes, to utilize Student Advantage schools will need to set up an Office 365 tenant and order the Office 365 ProPlus Student Option \$0 SKU.

9. I just paid for Student Option. Will I get credit back?

There is no credit for the invoice already paid. For any additional support, please contact your Licensing Specialist.

10. Are Windows and CAL licenses included in Student Advantage as they are with the Desktop SKU?

No, the Desktop and other SKU's continue as is for paid Student Option SKUs. Microsoft will continue to have paid Student Option available that can be leveraged by schools that don't have staff/faculty coverage on Office or who

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10 LESS FREQUENTLY ASKED QUESTIONS

would like to provide their students with Office Professional Plus 2013 because the "Desktop" Student Option SKU includes Windows and CAL licenses not included with Student Advantage.

Can you use Free student option in a VDI scenario?

Yes. The student would first log into their personal VDI client and then then log into their Office 365 tenant to install Office 365 ProPlus on their VDI client. Special provisions are required if using a pooled VDI environment. Review options with your Microsoft reseller or account team.

Is Office 365 ProPlus same as A3?

Both Office 365 ProPlus and A3 come with full version of familiar Office applications like Word, Excel, PowerPoint, Outlook, OneNote, Access, Lync and Publisher. However, A3 provides additional services like SkyDrive Pro, Lync, SharePoint sites, archiving, Active Directory integration, rights management and more. To learn more [compare plans](#).

Does Student Advantage replace the Office 365 University product?

No, Office 365 University will continue to be sold to enable students at colleges and universities that do not take advantage of, or qualify for, Student Advantage.

How is the value proposition different for Office 365 University and Office 365 ProPlus for students?

- Office 365 University includes an extra 20 GB of SkyDrive storage and 60 minutes per month of Skype premium. These two services are not available within Office 365 ProPlus.
- Office 365 ProPlus includes additional organizational applications such as Lync, Infopath and a number of added technologies for organizational uses (Information Rights Management as one example) which are not available in Office 365 University. When combined with the A2 SKU Office 365 ProPlus offers more advanced collaboration tools to enable students to complete their work.

Will students who recently purchased Office 365 University receive any credit and/or compensation if they are attending a school that is now eligible and who chooses to take advantage of Student Advantage?

- No. Office 365 University is a consumer offering and students can continue to take advantage of the 20GB of SkyDrive storage and 60 minutes per month of Skype Premium.

How do the students get their downloaded bits and keys?

After the institution has provisioned their Office 365 tenant, students will be presented with a "Get started with Office 365" window which includes a "**PC & Mac** – Install software and connect it to Office 365" and "**phone & tablet** – Setup Office 365 to work on your mobile device" options. Activation is handled automatically, so there is no exchange of "keys" per se; Office 365 ProPlus is automatically activated via KMS services.

Who provides customer support for the student downloads?

Students should seek support via their institutions' help desk or the Office 365 Community option – i.e. ask questions via the forums.

How do I 'upgrade' faculty to Office 365 ProPlus to get the extra benefits offered to students?

Move faculty and staff into the cloud with Office 365 A3. VL customers can bundle on-premises Core CAL/ECAL and/or Office Professional Plus with an Add-on SKU. Add-on SKUs prevent customers from double-paying for Office 365 components they already have. For example an EES customer with Core CAL and Office Professional Plus on premises can add A3 suite for Faculty for USD \$2.2/user/month (as opposed to \$4.50 for the full A3 suite).