HCTC STUDENT EVALUATION OF ACADEMIC ADVISING  
Revised 7-17-2018

HCTC is committed to serving you. We are here to support you in adjusting to HCTC, developing an understanding of general academic policies and procedures, and taking responsibility for your academic future. Therefore, your feedback about the advising process is important to us because it will help us improve advising services.

1. My advisor’s name is: _____________________________________________  
   ○ I meet with multiple advisors. ○ I do not recall my advisor’s name.

2. I am enrolled in:  
   ○ 1 class. ○ 2 or 3 classes. ○ 4 classes. ○ 5 or more classes.

3. I take all of my classes online. Yes No

4. I was advised:  
   ○ as a walk-in at an advising center.  
   ○ using email.  
   ○ using virtual conferencing (such as Skype, FaceTime, or Facebook Messenger).  
   ○ by my assigned academic advisor.  
   ○ by someone other than my assigned academic advisor.  
   ○ by myself (self-advised).  
   ○ while in class  
   ○ Other ________________________________

5. I received academic advising: (choose all that apply)  
   ☐ in person ☐ by email ☐ by phone  
   ☐ Other ________________________________

6. I brought the following with me to my advising session: (choose all that apply)  
   ☐ HCTC Student Identification number (9-digit number starts with 00)  
   ☐ a draft of the list of classes I plan to take this semester  
   ☐ a copy of my academic plan (list of courses required for my program)  
   ☐ letters, copies of emails, and any other paperwork I have received from an HCTC office  
   ☐ a list of questions I wanted to ask  
   ☐ nothing  
   ☐ other relevant items

7. Please indicate your program of study.  
   ○ Associate in Arts and/or Transfer  
   ○ Associate in Science and/or Transfer  
   ○ Associate in Fine Arts and/or Transfer  
   ○ Air Conditioning Technology  
   ○ Automotive Technology (Auto Mechanics)  
   ○ Business Administration Systems  
   ○ Collision Repair Technology (Auto Body)  
   ○ Computer Aided Drafting & Design/Surveying  
   ○ Computer and Information Technology  
   ○ Construction Technology  
   ○ Cosmetology  
   ○ Criminal Justice  
   ○ Diagnostic Medical Sonography  
   ○ Diesel Technology  
   ○ Electrical Technology  
   ○ Emergency Medical Services: Paramedic  
   ○ General Occupational Technical Studies  
   ○ Health Information Technology  
   ○ Heavy Equipment Operation  
   ○ Human Services  
   ○ Interdisciplinary Early Childhood Education  
   ○ Medical Information Technology  
   ○ Medical Laboratory Technician  
   ○ Nurse Aide  
   ○ Practical Nursing (LPN)  
   ○ Nursing (RN)  
   ○ Physical Therapist Assistant  
   ○ Professional Studio Artist: Bluegrass Music  
   ○ Radiography  
   ○ Surgical Technology  
   ○ Telemedicine  
   ○ Truck Driver Training  
   ○ Visual Communications: Multimedia  
   ○ Welding Technology  
   ○ Undecided
8. How many times have you contacted your academic advisor for information and/or assistance this semester?

- 1-3 times
- 4-7 times
- more than 7 times
- none

9. My advisor was reasonably available for academic advising.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

10. My advisor and I discussed my career plans.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

11. My advisor confirmed that my academic program of study was correct in the Student Self-Service computer system.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

12. My advisor reminded me that I must plan for other factors in my life that may affect my ability to succeed in college (such as issues with transportation, childcare, etc.).

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

13. My advisor and I discussed my ACT or COMPASS placement scores.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

14. My advisor helped me understand the importance of getting through my developmental education (such as ENC 90 or 91, MAT 50 or 55 or 65 or 85, RDG 20 or 30 or 41) sequence as quickly as possible, if applicable.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

15. My advisor and I discussed the transfer credits I earned while attending another college prior to HCTC, if applicable.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

16. My advisor and I mapped out the courses I need to take to graduate from my program of study.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

17. My advisor helped me understand where I can go to get assistance if I am struggling with my classes.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

18. My advisor helped me understand the importance of passing my courses and completing my program in the expected timeframe.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

19. My advisor referred me to a career counselor, job placement counselor, or related resources I need after I graduate from my program of study, if applicable.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

20. My advisor helped me understand my options for transferring to a four-year institution to continue my education, if applicable.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

21. My advisor communicated with me at different times during the semester.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

22. My advisor is someone I would recommend to other students.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- Not Applicable

23. Please explain why you would or would not recommend your advisor to other students.

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

24. What suggestions for advising improvement would you like to share with your advisor?

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________