

Hazard Community and Technical College/
Southeast Kentucky Community and Technical College
Regional Radiography Program

RADIOGRAPHY PROGRAM COMPLAINT RESOLUTION POLICY

If a student, faculty, or community of interest feel that the HCTC/SKCTC Radiography Program is not in compliance with the JRCERT Standards, he/she is requested to notify the program director in writing of any allegations or complaints.

Program Director Contact Information:

Homer Terry, Director
Hazard Community and Technical College
One Community College Drive
Hazard, KY 41701
Phone: 606-436-5721, extension 73389
E-mail: Homer.Terry@kctcs.edu

The program director will investigate the complaint and will answer the complainant within 5 working days. (Days can be changed by agreement of both parties).

If the complaint is not satisfied with the response, he/she should notify the College Provost in writing. The College Provost will investigate and respond to the complainant within 10 working days.

HCTC College Provost/Vice President of Academics and Student Services Contact Information:

Germaine Shaffer
Hazard Community and Technical College
One Community College Drive
Hazard, KY 41701
Phone: 606-436-5721, extension 73409
E-mail: Germaine.Shaffer@kctcs.edu

SKCTC College Vice President of Academic Affairs Contact Information:

Dr. Joel Michaelis
Southeast Kentucky Community and Technical College
700 College Road
Cumberland, KY 40823
Phone: 606-589-0622
E-mail: Joel.Michaelis@kctcs.edu

If the complainant is not satisfied with this response, he/she should notify the:

JRCERT

20 N. Wacker Drive, Suite 2850

Chicago, IL 60606-2901

Phone: 312-704-5300

Website: www.jrcert.org

Complaints/Allegations website: <https://www.jrcert.org/students/process-for-reporting-allegations/report-an-allegation/>