

Hazard Community and Technical College/  
Southeast Kentucky Community and Technical College  
Regional Radiography Program

**RADIOGRAPHY PROGRAM COMPLAINT RESOLUTION POLICY**

If a student, faculty, or community of interest feel that the HCTC/SKCTC Radiography Program is not in compliance with the JRCERT Standards, he/she is requested to notify the program director in writing of any allegations or complaints.

Program Director Contact Information:

Homer Terry, Director  
Hazard Community and Technical College  
One Community College Drive  
Hazard, KY 41701  
Phone: 606-436-5721, extension 73389  
E-mail: [Homer.Terry@kctcs.edu](mailto:Homer.Terry@kctcs.edu)

The program director will investigate the complaint and will answer the complainant within 5 working days. (Days can be changed by agreement of both parties).

If the complaint is not satisfied with the response, he/she should notify the College Provost in writing. The College Provost will investigate and respond to the complainant within 10 working days.

HCTC College Interim Provost Contact Information:

Germaine Shaffer  
Hazard Community and Technical College  
One Community College Drive  
Hazard, KY 41701  
Phone: 606-436-5721, extension 73409  
E-mail: [Germaine.Shaffer@kctcs.edu](mailto:Germaine.Shaffer@kctcs.edu)

SKCTC College Chief Academic Officer Contact Information:

Elijah (Lige) Buell  
Southeast Kentucky Community and Technical College  
700 College Road  
Cumberland, KY 40823  
Phone: 606-589-3040, extension 13040  
E-mail: [e.burell@kctcs.edu](mailto:e.burell@kctcs.edu)

If the complainant is not satisfied with this response, he/she should notify the:

JRCERT

20 N. Wacker Drive, Suite 2850

Chicago, IL 60606-2901

Phone: 312-704-5300

Website: [www.jrcert.org](http://www.jrcert.org)

Complaints/Allegations website: <http://www.jrcert.org/students/process-for-reporting-allegations/report-an-allegation/>