



Community & Technical College

OFFICE OF INSTITUTIONAL RESEARCH

Lees College Campus of HCTC

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**STUDENT TOTAL WITHDRAWAL SURVEY RESULTS SUMMARY
– SUMMER 2011, FALL 2011, SPRING 2012**

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STUDENT TOTAL WITHDRAWAL SURVEY
RESULTS SUMMARY – SUMMER 2011, FALL 2011, SPRING 2012

HCTC students who processed a total withdrawal during the Summer 2011, Fall 2011, and Spring 2012 were asked to complete a survey indicating their reason for withdrawal, how satisfied they were with their educational experience, and how HCTC could be more helpful concerning their experience. Student Services personnel administered the survey to students after counseling them about the consequences of totally withdrawing from college. A total of 81 responses were collected for these terms.

As reference for this survey report, the number of total withdrawals processed during Summer 2011, Fall 2011, and Spring 2012 (from the last day to add for each term through the last day of class for each term) was also reviewed; a total of 334 total withdrawals were processed. Please see below for the term specific totals and a survey collection calculation rate.

Included as attachments to this report is the Excel file containing the raw data, SurveyTracker report, and a copy of the survey instrument.

SUMMARY STATEMENT

The majority of the surveys were completed by students attending the Hazard Campus and the Lees College Campus. The most common reasons for total withdrawal included: employment, personal financial difficulty, illness, and family issues. The majority of the students completing the survey were satisfied with their educational experience – 82.8% (13.6% expressed a “neutral” satisfaction while 3.7% were dissatisfied).

SUMMER 2011

Total Withdrawals processed = 101

Total by PeopleSoft Home Campus coding: Hazard = 59; Knott = 4; Leslie = 1; Lees = 26; Tech = 11

Total Surveys completed = 1 (or 1% collection rate)

FALL 2011

Total Withdrawals processed = 105

Total by PeopleSoft Home Campus coding: Hazard = 70; Knott = 5; Leslie = 7; Lees = 45; Tech = 19

Total Surveys completed = 46 (or 44% collection rate)

SPRING 2012

Total Withdrawals processed = 128

Total by PeopleSoft Home Campus coding: Hazard = 63; Knott = 4; Leslie = 4; Lees = 36; Tech = 21

Total Surveys completed = 34 (or 27% collection rate)

CODEBOOK FOR RAW DATA

Campus Attending: Hazard Campus = 1; Technical Campus = 2; Allied Health Center = 3; Lees College Campus = 4; Knott County Branch = 5; Leslie County Center = 6; OnLine = 7

Semester: Summer 2011 = 1; Fall 2011 = 2; Spring 2012 = 3

Reason for Leaving: employment = 1; personal financial difficulty = 2; financial changes within my family = 3; job transfer = 4; illness = 5; academic difficulty with coursework = 6; lost interest = 7; marriage = 8; moving away = 9; poor grades = 10; child care issues = 11; transportation issues = 12; gas expenses = 13; death in my family = 14; not academically prepared = 15; temporary break from school = 16; student/instructor personality issues = 17; family issues = 18; advising issues = 19; lack of information or direction = 20; transferring to another community college = 21; transferring to a 4-year college = 22; other = 23

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Neutral = 3; Dissatisfied = 4; Very Dissatisfied = 5