



## **OFFICE OF INSTITUTIONAL RESEARCH**

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## **SPRING 2010 ORIENTATION SURVEY RESULTS SUMMARY**

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## SPRING 2010 ORIENTATION SURVEY

### Results Summary

In Spring 2010, HCTC Admissions Office and Title III Career, College, and Life Planning Center conducted an Orientation for first-time students, re-admits, and transfer students.

Students were asked to complete a paper survey to evaluate their orientation experience. A total of 50 students completed the survey. Survey responses were entered in SurveyTracker and a summary of the results is below. An Excel file containing the raw data, as well as a report of the SurveyTracker results, are included with this report.

#### Gender:

Female = 27 (or 54%)

Male = 23 (or 46%)

#### Age:

17/Under = 0 (or 0%)

18-19 = 9 (or 18%)

20-21 = 4 (or 8%)

22-24 = 5 (or 10%)

25-29 = 9 (or 18%)

30-34 = 9 (or 18%)

35-39 = 4 (or 8%)

40-49 = 6 (or 12%)

50-64 = 3 (or 6%)

65/Over = 1 (or 2%)

#### Campus Attended Orientation:

Hazard = 43 (or 86%)

Lees = 7 (or 14%)

#### Educational Goals:

Obtain associate degree = 33 (or 66%)

Obtain diploma = 10 (or 20%)

Obtain certificate = 5 (24%)

Obtain 4-year bachelor's degree = 12 (24%)

#### If in Academic Difficulty:

Talk with instructor = 35 (68.6%)

Talk with advisor = 28 (or 54.9%)

Seeking tutoring = 34 (or 66.7%)

Drop class/Other = 2 (4%)

Rate Length of Orientation:

Too short = 0 (or 0%)  
Just about right = 46 (or 92%)  
Too long = 4 (or 8%)

Feel Prepared to Begin Education:

Yes, definitely = 34 (or 68%)  
Yes, somewhat = 15 (or 30%)  
No = 1 (or 2%)

Have Better Understanding of Financial Aid Process:

Yes = 37 (or 74%)  
Somewhat = 12 (or 24%)  
No = 1 (2%)

Have Better Understanding of Business Office Process:

Yes = 35 (or 70%)  
Somewhat = 15 (or 30%)  
No = 0 (0%)

Satisfied with Orientation:

Very Satisfied = 28 (or 56%)  
Satisfied = 21 (or 42%)  
Dissatisfied = 1 (or 2%)  
Very Dissatisfied = 0 (or 0%)

The open-ended question, "What did we do well during Orientation?" yielded 48 responses.

The open-ended question, "What can we improve about the Orientation?" yielded 38 responses.

SUMMARY STATEMENT:

The majority of the participants were female between the ages of 18-19 and 25-34 who attended Orientation at the Hazard Campus. The majority is seeking an associate degree, felt that the length of orientation was just about right, and felt better prepared to begin their education at HCTC. The majority also expressed a better understanding of both the financial aid and business offices processes. Overall, the majority was satisfied with the Orientation.