



OFFICE OF INSTITUTIONAL RESEARCH

Lees College Campus of HCTC

Breathitt Life Skills Center

1127 Main Street, Room 104

Jackson, Kentucky 41339

606/487-3503

lois.puffer@kctcs.edu

Anna Lois Puffer, Coordinator

FALL 2009 STUDENT ASSESSMENT & ORIENTATION SURVEY COMBINED RESULTS SUMMARY

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FALL 2009 STUDENT ASSESSMENT & ORIENTATION SURVEY
Combined Results Summary

In Fall 2009, HCTC Admissions Office and Title III Career, College, and Life Planning Center initiated a mandatory student assessment and orientation process for first-time students, re-admits, and transfer students. A total of 934 students participated in this process. Students were asked to complete a survey to assess the usefulness of the assessment instruments and their orientation experience. Originally, students participating in the early sessions were asked to complete the survey online; however, the decision was made to move to a paper survey.

Surveys were entered in SurveyTracker and the results were compiled in four segments and provided to process planners in order to improve the process for future sessions. Survey results were extracted in four segments: June 5 (data for 29 respondents), June 24 results (data for 76 respondents), July 31 (data for 171 respondents), and October 7 (data for 159 respondents). A total of 435 responses were collected for the survey which is 46.5% of the students participating in the mandatory student assessment and orientation process. Discussion about the low response rate yielded the following theories: an appropriate process flow had not been developed, advisors did not always give the paper survey instrument to the student, and sufficient time had not been allotted to collect the student's feedback about the process.

The raw data from the four segments was combined in Excel and the following is a summary of the survey results for the 435 respondents. An Excel file containing the combined raw data is included with this report.

Gender:

Female = 284 (or 65.2%)

Male = 151 (or 34.7%)

Age:

17/Under = 40 (or 9.1%)

18-19 = 181 (or 41.6%)

20-21 = 34 (or 7.8%)

22-24 = 38 (or 8.7%)

25-29 = 49 (or 11.2%)

30-34 = 38 (or 8.7%)

35-39 = 19 (or 4.3%)

40-49 = 24 (or 5.5%)

50-64 = 12 (or 2.7%)

65/Over = 0 (or 0%)

Campus Attended Orientation:

Hazard = 316 (or 72.6%)

Lees = 119 (or 27.3%)

Instructions for Assessment Tools Clear:

Yes = 425 (or 97.7%)

No = 10 (or 2.2%)

Assessment Results Useful: respondents could choose more than one response

Discover = 238

LASSI = 262

VARK = 206

Required to Take COMPASS:

Yes = 305 (or 70.1%)

No = 130 (or 29.8%)

Explanation of Assessment Results:

Good understanding = 384 (88.2%)

Could use more information = 42 (or 9.6%)

Do not understand results = 9 (2.0%)

Rate Length of Orientation:

Too short = 0 (or 0%)

Just about right = 324 (or 74.4%)

Too long = 111 (or 25.5%)

Feel Prepared to Begin Education:

Yes, definitely = 318 (or 73.1%)

Yes, somewhat = 111 (or 25.5%)

No = 6 (or 1.3%)

Satisfied with Orientation:

Very Satisfied = 231 (or 53.1%)

Satisfied = 199 (or 45.7%)

Very Dissatisfied = 5 (or 1.1%)

The open-ended question, "What did we do well during Orientation?" yielded 384 responses (from 88.2% of the total number of respondents).

The open-ended question, "What can we improve about the Orientation?" yielded 325 responses (from 74.7% of the total number of respondents).

SUMMARY STATEMENT:

The majority of the participants were female between the ages of 18-19 who came to the Hazard Campus for Assessment and Orientation and had to take the COMPASS test. The majority felt that the instructions for the assessments were clear and that they had a good understanding of the assessment results. They felt that the length of orientation was just about right. They also felt better prepared to begin their education at HCTC. Overall, the majority was very satisfied with the Orientation.