



Community & Technical College

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HCTC READY-TO-WORK PROGRAM FALL 2012 PARTICIPANTS

SURVEY RESULTS SUMMARY

December 13, 2012

HCTC READY-TO-WORK PROGRAM FALL 2012 PARTICIPANTS SURVEY RESULTS SUMMARY

The HCTC Ready-To-Work Program (RTW) had 62 participants in Fall 2012 and they were asked to express their satisfaction with the HCTC Ready-To-Work Program. Students answered questions about program activities and program staff. One open-ended question asked RTW participants to suggest ways to improve the RTW Program. A copy of the survey instrument is attached to this report. The survey link was sent to the participants via email the last few weeks of the Fall 2012 term.

A total of 55 of the 62 (or 89%) Fall 2012 RTW participants responded to the survey compared to 54 responses (73%) received in Spring 2012, 31 responses (45%) received in Fall 2011, 30 responses (40%) received in Spring 2011, and 35 responses (58%) received in Spring 2010. Please see the attached Survey Results report for the specific totals and percentages. An attached Excel file contains the raw data which includes student feedback for the open-ended question. Please see the following summary statement, suggestions for program improvement, and summary table. The final page of this document provides the codebook for the raw data.

SUMMARY STATEMENT

The participants who responded to the survey were satisfied with the Ready-To-Work Program.

Relative to Improvements (see summary tab on raw data file)

Better explain timesheet process
Find more jobs for the summer program
Allow students to work more hours
Need more workshops at later times
Need more activities to get know each other
Stress importance of showing up at job where student is placed
Need to better organize work-study

HCTC Ready-To-Work Program Fall 2012 Participant Satisfaction Survey Results

SUMMARY TABLE

Item / Service	SATISFIED		DISSATISFIED	
	Number	Percent	Number	Percent
1. Attitude of staff	55	100%	0	0%
2. Availability of staff	55	100%	0	0%
3. Overall satisfaction with staff	55	100%	0	0%
4. satisfaction with helping prepare for/achieve college goals	54	98.2%	1	1.8%
5. satisfaction with KTAP case management issues	54	98.2%	1	1.8%

Item / Service	USED SERVICES SATISFIED		USED SERVICES DISSATISFIED		USED SERVICES		Not Employee	
	Number	Percent	Number	Percent	Number	Percent Satisfied	Number	Percent
6. satisfaction with job placement (if student employee)	55	100%	0	0%	55	100%	0	0%

Item / Service	USED SERVICES SATISFIED		USED SERVICES DISSATISFIED		USED SERVICES		Not Advised	
	Number	Percent	Number	Percent	Number	Percent Satisfied	Number	Percent
7. satisfaction with academic advising (if advised by staff)	48	87.3%	0	0%	48	100%	7	12.7%

Legend:

Satisfied = combined total and percentage for Very Satisfied and Satisfied

Dissatisfied = total and percentage for Dissatisfied and Very Dissatisfied

CODEBOOK FOR RAW DATA

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Dissatisfied = 3; Very Dissatisfied = 4

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Dissatisfied = 3; Very Dissatisfied = 4; Not student employee = 5

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Dissatisfied = 3; Very Dissatisfied = 4; Not advised = 5