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**Hazard Community & Technical College**

**OFFICE OF INSTITUTIONAL RESEARCH**

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**HCTC RECIPROCAL MENTORING PROGRAM SATISFACTION SURVEY  
RESULTS SUMMARY – SPRING 2011**

***June 22, 2011***

**HCTC RECIPROCAL MENTORING PROGRAM SATISFACTION SURVEY  
RESULTS SUMMARY – SPRING 2010**

In Spring 2011, the 25 employees (15 mentors and 10 mentees) participating in the 2010-2011 HCTC Reciprocal Mentoring Program were asked to evaluate the program's components as well as express their level of satisfaction. A copy of the survey instrument is attached to this report. The survey link was sent to mentors/mentees during the first week in May 2011.

A total of 12 program participants (or 48%) responded to the survey compared to 22 participants (31.4%) who completed the same survey in Spring 2010. Please see the attached Survey Results report for the specific totals and percentages. An attached Excel file contains the raw data which includes any barriers to the development of the mentor/mentee relationship, suggestions for improvement, as well as any additional comments. Please see the following summary statement, barriers, suggestions, and summary table. The final page of this document provides the codebook for the raw data.

SUMMARY STATEMENT

Overall, the program participants responding to the survey were satisfied with the HCTC Reciprocal Mentoring Program.

Barriers to Development of Mentor/Mentee Relationship *(see raw data file)*

Time / finding time to meet

Suggestions for Improvement *(see raw data file)*

Set up group trainings

Get more people involved

Mid-year group meeting

Explain college processes in more detail

## HCTC Reciprocal Mentoring Program Evaluation Survey – Spring 2011

### SUMMARY TABLE

Survey Item	SATISFIED		DISSATISFIED		USED		NOT USED	
	Number	Percent	Number	Percent	Number	Percent Satisfied	Number	Percent
1. with Mentoring Program Orientation	12	100%	0	0%	12	100%	0	0%
2. with Professional Development Workshops	10	83.3%	0	0%	10	100%	2	16.7%
3. with Trainings	10	83.3%	0	0%	10	100%	2	16.7%
4. with Observations	10	83.3%	0	0%	10	100%	2	16.7%
5. with Meetings	12	100%	0	0%	12	100%	0	0%
6. with Resource Development	9	75%	0	0%	9	100%	3	25%
7. with Advising	11	91.7%	0	0%	11	100%	1	8.3%
8. with Campus Bus Tour	6	50%	0	0%	6	100%	6	50%
9. with Luncheons	11	91.7%	0	0%	11	100%	1	8.3%

Survey Item	SATISFIED		DISSATISFIED		USED		Not Applicable	
	Number	Percent	Number	Percent	Number	Percent Satisfied	Number	Percent
10. activities enhanced my professional development	11	91.7%	1	8.3%	12	91.6%	0	0%
11. policies were clearly explained	12	100%	0	0%	12	100%	0	0%
12. Orientation provided comprehensive overview of goals/mission	12	100%	0	0%	12	100%	0	0%
13. mentor/mentee selected was appropriate choice	12	100%	0	0%	12	100%	0	0%
14. mentor/mentee selected demonstrated commitment toward helping me grow/develop	12	100%	0	0%	12	100%	0	0%
15. mentor/mentee selected answered questions satisfactorily	12	100%	0	0%	12	100%	0	0%
16. mentor/mentee selected had positive/caring attitude	12	100%	0	0%	12	100%	0	0%
17. mentor/mentee selected showed high level of professionalism	12	100%	0	0%	12	100%	0	0%
18. mentoring relationship was significant part of helping me understand my HCTC role	12	100%	0	0%	12	100%	0	0%
19. mentor/mentee was available when needed	12	100%	0	0%	12	100%	0	0%
20. mentor/mentee provided me with valuable teaching resources	11	91.7%	0	0%	11	100%	1	8.3%
21. enjoyed social opportunities with mentor/mentee	12	100%	0	0%	12	100%	0	0%
22. felt comfortable sharing concerns/problems with mentor/mentee	12	100%	0	0%	12	100%	0	0%
23. Program Coordinator demonstrated leadership/guidance/support	12	100%	0	0%	12	100%	0	0%
24. communication with mentor/mentee was frequent enough	12	100%	0	0%	12	100%	0	0%
25. recommend Program to new faculty/staff	11	91.7%	1	8.3%	12	91.6%	0	0%

Legend: *Satisfied* = combined total and percentage for *Very Satisfied* and *Satisfied*      *Dissatisfied* = total and percentage for *Dissatisfied* and *Very Dissatisfied*

## CODEBOOK FOR RAW DATA

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Dissatisfied = 3; Very Dissatisfied = 4; Not Used = 5

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Dissatisfied = 3; Very Dissatisfied = 4; Not Applicable = 5