



Community & Technical College

OFFICE OF INSTITUTIONAL RESEARCH

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HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES

RESULTS SUMMARY – SUMMER 2011

August 17, 2011

**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES
RESULTS SUMMARY – SUMMER 2011**

HCTC students applying for a Summer 2011 degree or diploma were asked to complete the academic program satisfaction survey during Summer 2011 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 51 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2011-12 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Summer 2011 graduation applicants.

SUMMARY STATEMENT

Summer 2011 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (90.4%). The majority of these students (52.9%) indicated that they will seek employment in their HCTC program of study (primary post-college plan). Overall, these applicants rated their program experience, and knowledge/skills gained highly.

SUMMARY TABLES

REASON(S) FOR CHOOSING HCTC	FREQUENCY	PERCENT
location	47	90.4%
cost	32	61.5%
reputation	14	26.9%
student/teacher ratio	10	19.2%
program availability	21	40.4%
recommended by family, friend, or employer	9	17.3%
Other	3	5.8%

Note: Survey respondents were asked to check all reasons that apply.

POST-COLLEGE PLANS	FREQUENCY	PERCENT
seeking employment in my HCTC program of study	27	52.9%
seeking employment not in my HCTC program of study	2	3.9%
seeking self-employment	2	3.9%
military service	0	0.0%
attend University Center of the Mountains (UCM)	2	3.9%
Not Applicable	8	15.7%
No Response	10	19.6%

HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – SUMMER 2011

SUMMARY TABLE

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	48	94.1%	0	0.0%	48	100%	3	5.9%
5. I improved my ability to write clearly and effectively.	48	94.1%	0	0.0%	48	100%	3	5.9%
6. I was given the opportunity to interact and work cooperatively with others.	51	100.0%	0	0.0%	51	100%	0	0.0%
7. My experiences helped me to better develop my sense of ethics.	46	90.2%	2	3.9%	48	95.8%	3	5.9%
8. I am capable of demonstrating basic computer skills.	51	100.0%	0	0.0%	51	100%	0	0.0%
9. I can apply the knowledge I have learned in new situations.	50	98.1%	0	0.0%	50	100%	1	2.0%
10. I improved my ability to read and listen with comprehension.	47	92.2%	1	2.0%	48	97.9%	3	5.9%
11. I am capable of applying problem solving skills in various situations.	51	100.0%	0	0.0%	51	100%	0	0.0%
12. I can make a connection using content from one course to draw a conclusion in another course.	50	98.1%	0	0.0%	50	100%	1	2.0%
13. I possess an awareness of other cultural and global issues.	48	94.1%	1	2.0%	49	97.9%	2	3.9%
14. I used math to organize, analyze, and synthesize data to solve problems.	50	98.0%	1	2.0%	51	98.0%	0	0.0%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	49	96.1%	0	0.0%	49	100%	2	3.9%
16. I have the ability to think creatively to develop new ideas, processes, or products.	50	98.0%	0	0.0%	50	100%	1	2.0%
17. I recognize and appreciate my culture and heritage.	48	94.1%	1	2.0%	49	97.9%	2	3.9%
18. I possess an awareness of the relationships between the environment and my lifestyle.	50	98.0%	0	0.0%	50	100%	1	2.0%
19. The overall quality of my HCTC educational experience was high.	49	96.1%	0	0.0%	49	100%	2	3.9%
20. Courses were available when I needed them.	44	86.3%	6	11.8%	50	88.0%	1	2.0%
21. I received adequate hands-on instruction in my HCTC program.	49	96.1%	0	0.0%	49	100%	2	3.9%
22. I received quality advising from the HCTC faculty and/or staff.	45	88.2%	4	7.9%	49	91.8%	2	3.9%
23. The instructors in my HCTC program were accessible.	49	96.1%	0	0.0%	49	100%	2	3.9%
24. My HCTC experiences improved my quality of life.	47	92.2%	3	5.9%	50	94.0%	1	2.0%
25. I would recommend this HCTC program to others.	49	96.1%	1	2.0%	50	98.0%	1	2.0%
26. My program has prepared me to pass the Board exam.	28	54.9%	2	3.9%	30	93.3%	21	41.2%
27. My academic program prepared me for employment in my area of study.	44	86.2%	2	3.9%	46	95.6%	5	9.8%
28. I am academically prepared to transfer to the four-year institution of my choice.	45	88.3%	0	0.0%	45	100%	6	11.8%

Legend:

Positive Agreement = combined total and percentage for Strongly Agree and Agree

Negative Agreement = combined total and percentage for Disagree and Strongly Disagree