



Community & Technical College

OFFICE OF INSTITUTIONAL RESEARCH

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HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES

RESULTS SUMMARY – SPRING 2012

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES
RESULTS SUMMARY – SPRING 2012**

HCTC students applying for a Spring 2012 credential were asked to complete the academic program satisfaction survey during Spring 2012 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 336 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2011-12 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Spring 2012 graduation applicants.

SUMMARY STATEMENT

Spring 2012 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (85.6%). The majority of these students (61.9%) indicated that they will seek employment in their HCTC program of study (primary post-college plan). Overall, these applicants highly rated their program experience, and knowledge/skills gained.

SUMMARY TABLES

REASON(S) FOR CHOOSING HCTC	FREQUENCY	PERCENT
location	291	85.6%
cost	207	60.9%
reputation	75	22.1%
student/teacher ratio	87	25.6%
program availability	172	50.6%
recommended by family, friend, or employer	75	22.1%
Other	12	3.5%

Note: Survey respondents were asked to check all reasons that apply.

POST-COLLEGE PLANS	FREQUENCY	PERCENT
seeking employment in my HCTC program of study	208	61.9%
seeking employment not in my HCTC program of study	11	3.3%
seeking self-employment	9	2.7%
military service	0	0.0%
attend University Center of the Mountains (UCM)	33	9.8%
Not Applicable	16	4.8%
Other	0	0.0%
No Response	59	17.6%

HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – SPRING 2012

SUMMARY TABLE

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	324	96.5%	3	0.9%	327	98.1%	9	2.7%
5. I improved my ability to write clearly and effectively.	325	96.7%	5	1.5%	330	98.4%	6	1.8%
6. I was given the opportunity to interact and work cooperatively with others.	332	98.8%	4	1.2%	336	98.8%	0	0.0%
7. My experiences helped me to better develop my sense of ethics.	328	97.6%	4	1.2%	332	98.7%	4	1.2%
8. I am capable of demonstrating basic computer skills.	334	99.4%	0	0.0%	334	100.0%	2	0.6%
9. I can apply the knowledge I have learned in new situations.	334	99.4%	1	0.3%	335	99.7%	1	0.3%
10. I improved my ability to read and listen with comprehension.	327	97.3%	6	1.8%	333	98.1%	3	0.9%
11. I am capable of applying problem solving skills in various situations.	334	99.4%	2	0.6%	336	99.4%	0	0.0%
12. I can make a connection using content from one course to draw a conclusion in another course.	330	98.2%	4	1.2%	334	98.8%	2	0.6%
13. I possess an awareness of other cultural and global issues.	316	94.1%	10	3.0%	326	96.9%	10	3.0%
14. I used math to organize, analyze, and synthesize data to solve problems.	316	94.1%	10	3.0%	326	96.9%	10	3.0%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	328	97.6%	5	1.5%	333	98.4%	3	0.9%
16. I have the ability to think creatively to develop new ideas, processes, or products.	331	98.5%	2	0.6%	333	99.6%	3	0.9%
17. I recognize and appreciate my culture and heritage.	329	97.9%	3	0.9%	332	99.0%	4	1.2%
18. I possess an awareness of the relationships between the environment and my lifestyle.	328	97.6%	4	1.2%	332	98.7%	4	1.2%
19. The overall quality of my HCTC educational experience was high.	329	98.0%	6	1.8%	335	98.2%	1	0.3%
20. Courses were available when I needed them.	306	91.1%	29	8.6%	335	91.3%	1	0.3%
21. I received adequate hands-on instruction in my HCTC program.	327	97.3%	8	2.4%	335	97.6%	1	0.3%
22. I received quality advising from the HCTC faculty and/or staff.	317	94.3%	18	5.4%	335	94.6%	1	0.3%
23. The instructors in my HCTC program were accessible.	330	98.2%	6	1.8%	336	98.2%	0	0.0%
24. My HCTC experiences improved my quality of life.	320	95.2%	11	3.3%	331	96.6%	5	1.5%
25. I would recommend this HCTC program to others.	327	97.3%	9	2.7%	336	97.3%	0	0.0%
26. My program has prepared me to pass the Board exam.	261	77.7%	7	2.1%	268	97.3%	68	20.2%
27. My academic program prepared me for employment in my area of study.	311	92.5%	11	3.3%	322	96.5%	14	4.2%
28. I am academically prepared to transfer to the four-year institution of my choice.	296	88.1%	6	1.8%	302	98.0%	34	10.1%

Legend:

Positive Agreement = combined total and percentage for Strongly Agree and Agree

Negative Agreement = combined total and percentage for Disagree and Strongly Disagree