



Hazard Community & Technical College

OFFICE OF INSTITUTIONAL RESEARCH

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES
RESULTS SUMMARY – SPRING 2011**

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES
RESULTS SUMMARY – SPRING 2011**

HCTC students applying for a Spring 2011 degree or diploma were asked to complete the academic program satisfaction survey during Spring 2011 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 379 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2010-11 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Spring 2011 graduation applicants.

SUMMARY STATEMENT

Spring 2011 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (83.4%). The majority of these students (72.8%) indicated that they will seek employment in their HCTC program of study (primary post-college plan). Overall, these applicants rated their program experience, and knowledge/skills gained highly.

SUMMARY TABLES

REASON(S) FOR CHOOSING HCTC	FREQUENCY	PERCENT
location	322	83.4%
cost	204	52.8%
reputation	71	18.4%
student/teacher ratio	92	23.8%
program availability	194	50.3%
recommended by family, friend, or employer	108	28.0%
Other	8	2.1%

Note: Survey respondents were asked to check all reasons that apply.

POST-COLLEGE PLANS	FREQUENCY	PERCENT
seeking employment in my HCTC program of study	270	72.8%
seeking employment not in my HCTC program of study	10	2.7%
seeking self-employment	18	4.9%
military service	2	0.5%
attend University Center of the Mountains (UCM)	23	6.2%
Not Applicable	8	2.2%
Other	40	10.8%

HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – SPRING 2011

SUMMARY TABLE

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	372	98.1%	2	0.5%	374	99.4%	5	1.3%
5. I improved my ability to write clearly and effectively.	364	96.0%	4	1.1%	368	98.9%	11	2.9%
6. I was given the opportunity to interact and work cooperatively with others.	376	99.2%	0	0.0%	376	100.0%	3	0.8%
7. My experiences helped me to better develop my sense of ethics.	361	95.2%	14	3.7%	375	96.2%	4	1.1%
8. I am capable of demonstrating basic computer skills.	373	98.4%	4	1.1%	377	98.9%	2	0.5%
9. I can apply the knowledge I have learned in new situations.	373	98.5%	5	0.3%	378	98.6%	1	0.3%
10. I improved my ability to read and listen with comprehension.	370	97.6%	5	1.3%	375	98.6%	4	1.1%
11. I am capable of applying problem solving skills in various situations.	376	99.2%	2	0.6%	378	99.4%	1	0.3%
12. I can make a connection using content from one course to draw a conclusion in another course.	374	98.7%	1	0.3%	375	99.7%	4	1.1%
13. I possess an awareness of other cultural and global issues.	355	93.7%	15	4.0%	370	95.9%	9	2.4%
14. I used math to organize, analyze, and synthesize data to solve problems.	354	93.4%	15	4.0%	369	95.9%	10	2.6%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	372	98.1%	7	1.8%	379	98.1%	0	0.0%
16. I have the ability to think creatively to develop new ideas, processes, or products.	369	97.4%	4	1.1%	373	98.9%	6	1.6%
17. I recognize and appreciate my culture and heritage.	367	96.8%	7	1.9%	374	98.1%	5	1.3%
18. I possess an awareness of the relationships between the environment and my lifestyle.	368	97.1%	4	1.1%	372	98.9%	7	1.8%
19. The overall quality of my HCTC educational experience was high.	364	96.0%	15	3.9%	379	96.0%	0	0.0%
20. Courses were available when I needed them.	353	93.1%	24	6.3%	377	93.6%	2	0.5%
21. I received adequate hands-on instruction in my HCTC program.	367	96.9%	9	2.3%	376	97.6%	3	0.8%
22. I received quality advising from the HCTC faculty and/or staff.	355	93.7%	23	6.1%	378	93.9%	1	0.3%
23. The instructors in my HCTC program were accessible.	364	96.0%	15	4.0%	379	96.0%	0	0.0%
24. My HCTC experiences improved my quality of life.	364	96.0%	10	2.7%	374	97.3%	5	1.3%
25. I would recommend this HCTC program to others.	360	95.0%	17	4.5%	377	95.4%	2	0.5%
26. My program has prepared me to pass the Board exam.	267	70.5%	10	2.6%	277	96.3%	102	26.9%
27. My academic program prepared me for employment in my area of study.	360	95.0%	5	1.3%	365	98.6%	14	3.7%
28. I am academically prepared to transfer to the four-year institution of my choice.	298	78.6%	15	4.0%	313	95.2%	66	17.4%

Legend:

Positive Agreement = combined total and percentage for Strongly Agree and Agree

Negative Agreement = combined total and percentage for Disagree and Strongly Disagree