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**Community & Technical College**

**OFFICE OF INSTITUTIONAL RESEARCH**

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES**

**RESULTS SUMMARY – FALL 2011**

***January 20, 2012***

**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES  
RESULTS SUMMARY – FALL 2011**

HCTC students applying for a Fall 2011 credential were asked to complete the academic program satisfaction survey during Fall 2011 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 147 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2011-12 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Fall 2011 graduation applicants.

**SUMMARY STATEMENT**

Fall 2011 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (89.3%). The majority of these students (67.3%) indicated that they will seek employment in their HCTC program of study (primary post-college plan). Overall, these applicants highly rated their program experience, and knowledge/skills gained.

**SUMMARY TABLES**

<b>REASON(S) FOR CHOOSING HCTC</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
location	133	89.3%
cost	89	59.7%
reputation	38	25.5%
student/teacher ratio	40	26.8%
program availability	76	51.0%
recommended by family, friend, or employer	36	24.2%
Other	4	2.7%

*Note: Survey respondents were asked to check all reasons that apply.*

<b>POST-COLLEGE PLANS</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
seeking employment in my HCTC program of study	99	67.3%
seeking employment not in my HCTC program of study	6	4.1%
seeking self-employment	7	4.8%
military service	1	0.7%
attend University Center of the Mountains (UCM)	10	6.8%
Not Applicable	2	1.4%
Other	0	0.0%
No Response	22	15.0%

## HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – FALL 2011

### SUMMARY TABLE

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	144	98.0%	0	0.0%	144	100.0%	3	2.0%
5. I improved my ability to write clearly and effectively.	143	97.3%	2	1.4%	145	98.6%	2	1.4%
6. I was given the opportunity to interact and work cooperatively with others.	147	100.0%	0	0.0%	147	100.0%	0	0.0%
7. My experiences helped me to better develop my sense of ethics.	144	98.0%	2	1.4%	146	98.6%	1	0.7%
8. I am capable of demonstrating basic computer skills.	147	100.0%	0	0.0%	147	100.0%	0	0.0%
9. I can apply the knowledge I have learned in new situations.	147	100.0%	0	0.0%	147	100.0%	0	0.0%
10. I improved my ability to read and listen with comprehension.	145	98.6%	2	1.4%	147	98.6%	0	0.0%
11. I am capable of applying problem solving skills in various situations.	147	100.0%	0	0.0%	147	100.0%	0	0.0%
12. I can make a connection using content from one course to draw a conclusion in another course.	145	97.9%	2	1.4%	147	98.6%	1	0.7%
13. I possess an awareness of other cultural and global issues.	142	96.6%	2	1.4%	144	98.6%	3	2.0%
14. I used math to organize, analyze, and synthesize data to solve problems.	134	91.1%	9	6.1%	143	93.7%	4	2.7%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	147	100.0%	0	0.0%	147	100.0%	0	0.0%
16. I have the ability to think creatively to develop new ideas, processes, or products.	146	99.3%	1	0.7%	147	99.3%	0	0.0%
17. I recognize and appreciate my culture and heritage.	145	98.0%	2	1.4%	147	98.6%	1	0.7%
18. I possess an awareness of the relationships between the environment and my lifestyle.	146	99.3%	0	0.0%	146	100.0%	1	0.7%
19. The overall quality of my HCTC educational experience was high.	143	97.3%	4	2.7%	147	97.2%	0	0.0%
20. Courses were available when I needed them.	136	92.5%	11	7.5%	147	92.5%	0	0.0%
21. I received adequate hands-on instruction in my HCTC program.	143	97.3%	4	2.7%	147	97.2%	0	0.0%
22. I received quality advising from the HCTC faculty and/or staff.	142	96.6%	5	3.4%	147	96.5%	0	0.0%
23. The instructors in my HCTC program were accessible.	144	98.0%	3	2.0%	147	97.9%	0	0.0%
24. My HCTC experiences improved my quality of life.	146	99.3%	0	0.0%	146	100.0%	1	0.7%
25. I would recommend this HCTC program to others.	145	98.6%	2	1.4%	147	98.6%	0	0.0%
26. My program has prepared me to pass the Board exam.	111	75.5%	5	3.4%	116	95.6%	31	21.1%
27. My academic program prepared me for employment in my area of study.	138	93.9%	5	3.4%	143	96.5%	4	2.7%
28. I am academically prepared to transfer to the four-year institution of my choice.	128	87.1%	2	1.4%	130	98.4%	17	11.6%

Legend:

*Positive Agreement = combined total and percentage for Strongly Agree and Agree*

*Negative Agreement = combined total and percentage for Disagree and Strongly Disagree*