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**Hazard Community & Technical College**

**OFFICE OF INSTITUTIONAL RESEARCH**

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES  
RESULTS SUMMARY – FALL 2010**

***January 30, 2011***

**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES  
RESULTS SUMMARY – FALL 2010**

HCTC students applying for a Fall 2010 degree or diploma were asked to complete the academic program satisfaction survey during Fall 2010 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 163 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2010-11 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Fall 2010 graduation applicants.

**SUMMARY STATEMENT**

Fall 2010 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (90.5%). The majority of these students (75.3%) indicated that they will seek employment in their HCTC program of study (primary post-college plan). Overall, these applicants rated their program experience, and knowledge/skills gained highly.

**SUMMARY TABLES**

<b>REASON(S) FOR CHOOSING HCTC</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
location	153	90.5%
cost	107	63.3%
reputation	40	23.7%
student/teacher ratio	48	28.4%
program availability	78	46.2%
recommended by family, friend, or employer	37	21.9%
Other	8	4.7%

*Note: Survey respondents were asked to check all reasons that apply.*

<b>POST-COLLEGE PLANS</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
seeking employment in my HCTC program of study	119	73.1%
seeking employment not in my HCTC program of study	1	0.0%
seeking self-employment	1	0.0%
military service	0	3.8%
attend University Center of the Mountains (UCM)	14	7.7%
Not Applicable	1	7.7%
Other	22	7.7%

## HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – FALL 2010

### SUMMARY TABLE

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	156	52.1%	1	0.6%	157	99.3%	6	3.7%
5. I improved my ability to write clearly and effectively.	152	93.2%	3	1.8%	155	98.0%	8	4.9%
6. I was given the opportunity to interact and work cooperatively with others.	162	99.4%	0	0.0	162	100.0%	1	0.6%
7. My experiences helped me to better develop my sense of ethics.	155	95.1%	6	3.7%	161	96.2%	2	1.2%
8. I am capable of demonstrating basic computer skills.	161	98.8%	2	1.2%	163	98.7%	0	0.0%
9. I can apply the knowledge I have learned in new situations.	163	100.0%	0	0.0%	163	100.0%	0	0.0%
10. I improved my ability to read and listen with comprehension.	157	96.4%	4	2.5%	161	97.5%	2	1.2%
11. I am capable of applying problem solving skills in various situations.	162	99.3%	1	0.6%	162	99.3%	0	0.0%
12. I can make a connection using content from one course to draw a conclusion in another course.	162	99.4%	0	0.0%	162	100.0%	1	0.6%
13. I possess an awareness of other cultural and global issues.	152	93.3%	3	1.8%	155	98.0%	8	4.9%
14. I used math to organize, analyze, and synthesize data to solve problems.	151	92.6%	11	6.7%	162	93.2%	1	0.6%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	159	97.5%	0	0.0%	159	100.0%	4	2.5%
16. I have the ability to think creatively to develop new ideas, processes, or products.	162	99.4%	0	0.0%	162	100.0%	1	0.6%
17. I recognize and appreciate my culture and heritage.	159	97.5%	1	0.6%	160	99.3%	3	1.8%
18. I possess an awareness of the relationships between the environment and my lifestyle.	161	98.8%	0	0.0%	161	100.0%	2	1.2%
19. The overall quality of my HCTC educational experience was high.	161	98.8%	2	1.2%	163	98.7%	0	0.0%
20. Courses were available when I needed them.	151	92.6%	10	6.1%	161	93.7%	2	1.2%
21. I received adequate hands-on instruction in my HCTC program.	159	97.5%	4	2.5%	163	97.5%	0	0.0%
22. I received quality advising from the HCTC faculty and/or staff.	158	96.9%	5	3.1%	163	96.9%	0	0.0%
23. The instructors in my HCTC program were accessible.	162	99.4%	1	0.6%	163	99.3%	0	0.0%
24. My HCTC experiences improved my quality of life.	157	96.3%	3	1.8%	160	98.1%	3	1.8%
25. I would recommend this HCTC program to others.	160	98.2%	2	1.2%	162	98.7%	1	0.6%
26. My program has prepared me to pass the Board exam.	139	85.3%	2	1.2%	141	98.5%	22	13.5%
27. My academic program prepared me for employment in my area of study.	155	95.1%	2	1.2%	157	98.7%	6	3.7%
28. I am academically prepared to transfer to the four-year institution of my choice.	148	90.8%	1	0.6%	149	99.3%	14	8.6%

Legend:

*Positive Agreement = combined total and percentage for Strongly Agree and Agree*

*Negative Agreement = combined total and percentage for Disagree and Strongly Disagree*