



Community & Technical College

OFFICE OF INSTITUTIONAL RESEARCH

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HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES

RESULTS SUMMARY – SPRING 2013

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES
RESULTS SUMMARY – SPRING 2013**

HCTC students applying for a Spring 2013 credential were asked to complete the academic program satisfaction survey during Spring 2013 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 361 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2012-13 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Spring 2013 graduation applicants.

SUMMARY STATEMENT

Spring 2013 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (88%). The majority of these students (64%) indicated that they will seek employment in their HCTC program of study (primary post-college plan). Overall, these applicants highly rated their program experience, and knowledge/skills gained.

SUMMARY TABLES

REASON(S) FOR CHOOSING HCTC	FREQUENCY	PERCENT
location	322	87.7%
cost	241	65.7%
reputation	89	24.3%
student/teacher ratio	105	28.6%
program availability	185	50.4%
recommended by family, friend, or employer	89	24.3%
Other	10	2.7%

Note: Survey respondents were asked to check all reasons that apply.

POST-COLLEGE PLANS	FREQUENCY	PERCENT
seeking employment in my HCTC program of study	228	64.4%
seeking employment not in my HCTC program of study	16	4.5%
seeking self-employment	14	4.0%
military service	0	0%
attend University Center of the Mountains (UCM)	34	9.6%
Not Applicable	11	3.1%
Other	51	14.4%

HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – SPRING 2013

SUMMARY TABLE

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	347	96.2%	5	1.4%	352	98.6%	9	2.5%
5. I improved my ability to write clearly and effectively.	342	94.7%	12	3.3%	354	96.7%	7	1.9%
6. I was given the opportunity to interact and work cooperatively with others.	354	98.1%	4	1.1%	358	98.9%	3	0.8%
7. My experiences helped me to better develop my sense of ethics.	340	94.2%	10	2.8%	350	97.2%	11	3.0%
8. I am capable of demonstrating basic computer skills.	357	98.9%	3	0.8%	360	99.2%	1	0.3%
9. I can apply the knowledge I have learned in new situations.	360	99.7%	1	0.3%	361	99.8%	0	0%
10. I improved my ability to read and listen with comprehension.	351	97.3%	6	1.7%	357	98.4%	4	1.1%
11. I am capable of applying problem solving skills in various situations.	358	99.1%	3	0.8%	361	99.2%	0	0%
12. I can make a connection using content from one course to draw a conclusion in another course.	358	99.2%	3	0.8%	361	99.2%	0	0%
13. I possess an awareness of other cultural and global issues.	342	94.8%	11	3.0%	353	96.9%	8	2.2%
14. I used math to organize, analyze, and synthesize data to solve problems.	334	92.6%	18	5.0%	352	94.9%	9	2.5%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	353	97.8%	3	0.8%	356	99.2%	5	1.4%
16. I have the ability to think creatively to develop new ideas, processes, or products.	355	98.4%	2	0.6%	357	99.5%	4	1.1%
17. I recognize and appreciate my culture and heritage.	352	97.6%	4	1.1%	356	98.9%	5	1.4%
18. I possess an awareness of the relationships between the environment and my lifestyle.	354	98.1%	2	0.6%	356	99.5%	5	1.4%
19. The overall quality of my HCTC educational experience was high.	351	97.2%	10	2.8%	361	97.3%	0	0%
20. Courses were available when I needed them.	330	92.0%	26	7.2%	356	92.7%	3	0.8%
21. I received adequate hands-on instruction in my HCTC program.	352	97.5%	7	1.9%	359	98.1%	2	0.6%
22. I received quality advising from the HCTC faculty and/or staff.	339	93.9%	21	5.8%	360	94.2%	1	0.3%
23. The instructors in my HCTC program were accessible.	356	98.6%	4	1.1%	360	98.9%	1	0.3%
24. My HCTC experiences improved my quality of life.	339	93.9%	12	3.4%	351	96.6%	10	2.8%
25. I would recommend this HCTC program to others.	348	96.4%	11	3.1%	359	97.0%	2	0.6%
26. My program has prepared me to pass the Board exam.	278	77.0%	12	3.3%	290	95.9%	71	19.7%
27. My academic program prepared me for employment in my area of study.	336	93.1%	3	0.9%	339	99.2%	22	6.1%
28. I am academically prepared to transfer to the four-year institution of my choice.	301	83.4%	16	4.4%	317	95.0%	44	12.2%

Legend:

Positive Agreement = combined total and percentage for Strongly Agree and Agree

Negative Agreement = combined total and percentage for Disagree and Strongly Disagree