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**Community & Technical College**

**OFFICE OF INSTITUTIONAL RESEARCH**

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES**

**RESULTS SUMMARY – FALL 2012**

***February 20, 2013***

**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES  
RESULTS SUMMARY – FALL 2012**

HCTC students applying for a Fall 2012 credential were asked to complete the academic program satisfaction survey during Fall 2012 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 165 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2012-13 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Fall 2012 graduation applicants.

**SUMMARY STATEMENT**

Fall 2012 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (90%). The majority of these students (65%) indicated that they will seek employment in their HCTC program of study (primary post-college plan). Overall, these applicants highly rated their program experience, and knowledge/skills gained.

**SUMMARY TABLES**

<b>REASON(S) FOR CHOOSING HCTC</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
location	150	89.8%
cost	107	64.1%
reputation	32	19.2%
student/teacher ratio	31	18.6%
program availability	70	41.9%
recommended by family, friend, or employer	50	29.9%
Other	2	1.2%

*Note: Survey respondents were asked to check all reasons that apply.*

<b>POST-COLLEGE PLANS</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
seeking employment in my HCTC program of study	108	65.5%
seeking employment not in my HCTC program of study	5	3.0%
seeking self-employment	7	4.2%
military service	0	0.0%
attend University Center of the Mountains (UCM)	22	13.3%
Not Applicable	8	4.8%
Other	15	9.1%

## HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – FALL 2012

### SUMMARY TABLE

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	163	98.8%	2	1.2%	165	98.8%	0	0%
5. I improved my ability to write clearly and effectively.	159	96.3%	4	2.4%	163	97.6%	2	1.2%
6. I was given the opportunity to interact and work cooperatively with others.	162	98.2%	1	0.6%	163	99.4%	2	1.2%
7. My experiences helped me to better develop my sense of ethics.	159	96.4%	4	2.4%	163	97.6%	2	1.2%
8. I am capable of demonstrating basic computer skills.	164	99.4%	1	0.6%	165	99.4%	0	0%
9. I can apply the knowledge I have learned in new situations.	165	100%	0	0%	165	100%	0	0%
10. I improved my ability to read and listen with comprehension.	162	98.2%	1	0.6%	163	99.4%	2	1.2%
11. I am capable of applying problem solving skills in various situations.	165	100%	0	0%	165	100%	0	0%
12. I can make a connection using content from one course to draw a conclusion in another course.	164	99.4%	0	0%	164	100%	1	0.6%
13. I possess an awareness of other cultural and global issues.	154	93.3%	9	5.5%	163	94.5%	2	1.2%
14. I used math to organize, analyze, and synthesize data to solve problems.	154	93.3%	7	4.2%	161	95.7%	4	2.4%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	164	99.4%	1	0.6%	165	99.4%	0	0%
16. I have the ability to think creatively to develop new ideas, processes, or products.	162	98.2%	2	1.2%	164	98.8%	1	0.6%
17. I recognize and appreciate my culture and heritage.	165	100%	0	0%	165	100%	0	0%
18. I possess an awareness of the relationships between the environment and my lifestyle.	163	98.8%	2	1.2%	165	98.8%	0	0%
19. The overall quality of my HCTC educational experience was high.	160	97.0%	5	3.0%	165	97.0%	0	0%
20. Courses were available when I needed them.	154	93.3%	10	6.1%	164	93.9%	1	0.6%
21. I received adequate hands-on instruction in my HCTC program.	156	94.5%	4	2.4%	160	97.5%	5	3.0%
22. I received quality advising from the HCTC faculty and/or staff.	152	92.1%	12	7.3%	164	92.7%	1	0.6%
23. The instructors in my HCTC program were accessible.	161	97.5%	3	1.8%	164	98.2%	1	0.6%
24. My HCTC experiences improved my quality of life.	156	94.5%	7	4.2%	163	95.7%	2	1.2%
25. I would recommend this HCTC program to others.	163	98.8%	2	1.2%	165	98.8%	0	0%
26. My program has prepared me to pass the Board exam.	126	76.3%	3	1.8%	129	97.7%	36	21.8%
27. My academic program prepared me for employment in my area of study.	150	90.9%	1	0.6%	151	99.4%	14	8.5%
28. I am academically prepared to transfer to the four-year institution of my choice.	152	92.1%	3	1.8%	155	98.1%	10	6.1%

Legend:

*Positive Agreement = combined total and percentage for Strongly Agree and Agree*

*Negative Agreement = combined total and percentage for Disagree and Strongly Disagree*