



Community & Technical College

OFFICE OF INSTITUTIONAL RESEARCH

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**HCTC READY-TO-WORK PROGRAM SPRING 2015 PARTICIPANTS
SURVEY RESULTS SUMMARY**

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READY-TO-WORK PROGRAM SPRIGN 2015 PARTICIPANTS SURVEY RESULTS SUMMARY

The HCTC Ready-To-Work Program (RTW) had 77 participants in Spring 2015 and they were asked to express their satisfaction with the HCTC Ready-To-Work Program. Students answered questions about program activities and program staff. One open-ended question asked RTW participants to suggest ways to improve the RTW Program. A copy of the survey instrument is attached to this report. The survey link was sent to the participants via email during April-May 2015.

A total of 44 of the 77 (or 57%) Spring 2015 RTW participants responded to the survey compared to 61 responses (55%) received in Fall 2014, 63 responses (75%) received in Spring 2014, 61 responses (61%) received in Fall 2013, 70 responses (84%) received in Spring 2013, 55 responses (or 89%) received in Fall 2012, 54 responses (73%) received in Spring 2012, 31 responses (45%) received in Fall 2011, 30 responses (40%) received in Spring 2011, and 35 responses (58%) received in Fall 2010. Please see the attached Survey Results report for the specific totals and percentages. An attached Excel file contains the raw data which includes student feedback for the open-ended question. Please see the following summary, suggestions for program improvement, and summary table. The final page of this document provides the codebook for the raw data.

SUMMARY

Nearly 100% of participants who responded to the survey reported satisfaction relative to the survey items. However, there was one respondent who indicated dissatisfaction with their job placement.

Relative to Improvements

find more jobs associated with the program the participant is pursuing
hold more workshops in Leslie County

Ready-To-Work Program Spring 2015 Participant Satisfaction Survey Results

SUMMARY TABLE

Item / Service	SATISFIED		DISSATISFIED	
	Number	Percent	Number	Percent
1. Availability of staff	44	100%	0	0%
2. Overall satisfaction with staff	44	100%	0	0%
3. satisfaction with helping prepare for/achieve college goals	44	100%	0	0%
54 satisfaction with KTAP case management issues	44	100%	0	0%

Item / Service	USED SERVICES		USED SERVICES		USED SERVICES		Not Employee	
	SATISFIED		DISSATISFIED		USED SERVICES		Number	Percent
	Number	Percent	Number	Percent	Number	Percent Satisfied		
5. satisfaction with job placement (if student employee)	42	95.4%	1	2.3%	43	97.7%	1	2.3%

Item / Service	USED SERVICES		USED SERVICES		USED SERVICES		Not Advised	
	SATISFIED		DISSATISFIED		USED SERVICES		Number	Percent
	Number	Percent	Number	Percent	Number	Percent Satisfied		
6. satisfaction with academic advising (if advised by staff)	34	77.3%	0	0%	34	100%	10	22.7%

Legend:

Satisfied = combined total and percentage for Very Satisfied and Satisfied

Dissatisfied = total and percentage for Dissatisfied and Very Dissatisfied

CODEBOOK FOR RAW DATA

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Dissatisfied = 3; Very Dissatisfied = 4

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Dissatisfied = 3; Very Dissatisfied = 4; Not student employee = 5

Satisfaction Level: Very Satisfied= 1; Satisfied= 2; Dissatisfied = 3; Very Dissatisfied = 4; Not advised = 5