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**Community & Technical College**

**OFFICE OF INSTITUTIONAL RESEARCH**

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES  
RESULTS SUMMARY – SPRING 2015**

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES  
RESULTS SUMMARY – SPRING 2015**

HCTC students applying for a Spring 2015 credential were asked to complete the academic program satisfaction survey during Spring 2015 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 244 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2014-15 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Spring 2015 graduation applicants.

**SUMMARY STATEMENT**

Spring 2015 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (80%). The majority of these students (51%) indicated that they will seek employment in their HCTC program of study (primary post-college plan) while another 25% plan to transfer to a four-year institution. Overall, these applicants highly rated their program experience, and knowledge/skills gained.

**SUMMARY TABLES**

<b>REASON(S) FOR CHOOSING HCTC</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
location	204	80.3%
cost	147	57.9%
reputation	42	16.5%
student/teacher ratio	52	20.5%
program availability	127	50.0%
recommended by family, friend, or employer	68	26.8%
Other	13	5.1%

*Note: Survey respondents were asked to check all reasons that apply.*

<b>POST-COLLEGE PLANS</b>	<b>FREQUENCY</b>	<b>PERCENT</b>
seeking employment in my HCTC program of study	121	51.1%
seeking employment not in my HCTC program of study	6	2.5%
seeking self-employment	10	4.2%
military service	1	0.4%
transfer to 4-year school	59	24.9%
attend University Center of the Mountains (UCM)	21	8.9%
Not Applicable	6	2.5%
Other	13	5.5%

**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – SPRING 2015**  
**SUMMARY TABLE**

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	239	97.9%	2	0.8%	241	99.2%	3	1.2%
5. I improved my ability to write clearly and effectively.	237	97.1%	3	1.2%	240	98.8%	4	1.6%
6. I was given the opportunity to interact and work cooperatively with others.	244	100%	0	0.0%	244	100%	0	0.0%
7. My experiences helped me to better develop my sense of ethics.	237	97.1%	4	1.6%	241	98.3%	3	1.2%
8. I am capable of demonstrating basic computer skills.	238	97.5%	3	1.2%	241	98.8%	3	1.2%
9. I can apply the knowledge I have learned in new situations.	244	100%	0	0.0%	244	100%	0	0.0%
10. I improved my ability to read and listen with comprehension.	242	99.2%	0	0.0%	242	100%	2	0.8%
11. I am capable of applying problem solving skills in various situations.	242	99.2%	1	0.4%	243	99.6%	1	0.4%
12. I can make a connection using content from one course to draw a conclusion in another course.	239	98.0%	3	1.2%	242	98.8%	2	0.8%
13. I possess an awareness of other cultural and global issues.	228	93.5%	9	3.7%	237	96.2%	7	2.9%
14. I used math to organize, analyze, and synthesize data to solve problems.	230	94.3%	10	4.1%	240	95.8%	4	1.6%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	238	92.5%	6	2.5%	244	97.5%	0	0.0%
16. I have the ability to think creatively to develop new ideas, processes, or products.	243	99.6%	1	0.4%	244	99.6%	0	0.0%
17. I recognize and appreciate my culture and heritage.	237	97.1%	3	1.2%	240	98.8%	4	1.6%
18. I possess an awareness of the relationships between the environment and my lifestyle.	242	99.2%	1	0.4%	243	99.6%	1	0.4%
19. The overall quality of my HCTC educational experience was high.	231	94.7%	10	4.1%	241	95.9%	3	1.2%
20. Courses were available when I needed them.	233	95.5%	11	4.1%	244	95.5%	0	0.0%
21. I received adequate hands-on instruction in my HCTC program.	228	93.4%	10	4.1%	238	95.8%	6	2.5%
22. I received quality advising from the HCTC faculty and/or staff.	236	96.8%	8	3.3%	244	96.7%	0	0.0%
23. The instructors in my HCTC program were accessible.	244	100%	0	0.0%	244	100%	0	0.0%
24. My HCTC experiences improved my quality of life.	233	95.5%	9	3.7%	242	96.3%	2	0.8%
25. I would recommend this HCTC program to others.	233	95.5%	8	3.3%	241	96.7%	3	1.2%
26. My program has prepared me to pass the Board exam.	189	77.4%	8	3.3%	197	95.9%	47	19.3%
27. My academic program prepared me for employment in my area of study.	214	87.8%	11	4.5%	225	95.1%	19	7.8%
28. I am academically prepared to transfer to the four-year institution of my choice.	213	87.3%	9	3.7%	222	95.9%	22	9.0%

Legend:

*Positive Agreement = combined total and percentage for Strongly Agree and Agree*

*Negative Agreement = combined total and percentage for Disagree and Strongly Disagree*