



Community & Technical College

OFFICE OF INSTITUTIONAL RESEARCH

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**HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES
RESULTS SUMMARY – FALL 2014**

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RESULTS SUMMARY – FALL 2014**

HCTC students applying for a Fall 2014 credential were asked to complete the academic program satisfaction survey during Fall 2014 as part of the graduation application process. The survey consisted of 29 questions -- 25 of them were statements requesting their level of agreement, one question asked for the student's reasons for attending HCTC, one question asked about the student's post-college plans, one question asked the student to identify their program of study for the credential(s) they would be receiving, and a final open-ended question requested recommendations for program improvement. A total of 105 graduation applicants completed the survey. The survey report with the frequencies and percentages is attached to this report. In addition, the raw data was sorted by academic program, organized, and formatted for program coordinator use in completing the 2014-15 Academic Program Review document. However, that data is not included as part of this report since this report is meant to serve as a summary document relative to all Fall 2014 graduation applicants.

SUMMARY STATEMENT

Fall 2014 graduation applicants offering an opinion on this survey primarily chose to attend HCTC because of its location (89%). The majority of these students (46%) indicated that they will seek employment in their HCTC program of study (primary post-college plan) while another 32% will transfer to a four-year institution. Overall, these applicants highly rated their program experience, and knowledge/ skills gained.

SUMMARY TABLES

REASON(S) FOR CHOOSING HCTC	FREQUENCY	PERCENT
location	95	88.8%
cost	63	58.9%
reputation	22	20.6%
student/teacher ratio	27	25.2%
program availability	38	35.5%
recommended by family, friend, or employer	17	15.9%
Other	2	1.9%

Note: Survey respondents were asked to check all reasons that apply.

POST-COLLEGE PLANS	FREQUENCY	PERCENT
seeking employment in my HCTC program of study	48	46.2%
seeking employment not in my HCTC program of study	3	2.9%
seeking self-employment	4	3.8%
military service	1	1.0%
transfer to 4-year school	33	31.7%
attend University Center of the Mountains (UCM)	7	6.7%
Not Applicable	4	3.8%
Other	4	3.8%

HCTC PROGRAM SATISFACTION SURVEY FOR GRADUATES RESULTS SUMMARY – FALL 2014

SUMMARY TABLE

Item	POSITIVE AGREEMENT		NEGATIVE AGREEMENT		OFFERED OPINION	OVERALL PERCENT POSITIVE AGREEMENT	NOT APPLICABLE	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
4. I improved my ability to understand people with different values/beliefs.	99	94.3%	1	1.0%	100	99.0%	5	4.8%
5. I improved my ability to write clearly and effectively.	101	96.2%	2	1.9%	103	98.1%	2	1.9%
6. I was given the opportunity to interact and work cooperatively with others.	104	99.0%	1	1.0%	105	99.0%	0	0.0%
7. My experiences helped me to better develop my sense of ethics.	100	95.3%	0	0.0%	100	100%	5	4.8%
8. I am capable of demonstrating basic computer skills.	104	99.1%	1	1.0%	105	99.0%	0	0.0%
9. I can apply the knowledge I have learned in new situations.	103	98.1%	0	0.0%	103	100%	2	1.9%
10. I improved my ability to read and listen with comprehension.	103	98.1%	1	1.0%	104	99.0%	1	1.0%
11. I am capable of applying problem solving skills in various situations.	103	8.1%	2	1.9%	105	98.1%	0	0.0%
12. I can make a connection using content from one course to draw a conclusion in another course.	104	99.1%	1	1.0%	105	99.0%	0	0.0%
13. I possess an awareness of other cultural and global issues.	103	98.1%	0	0.0%	103	100%	2	1.9%
14. I used math to organize, analyze, and synthesize data to solve problems.	95	90.5%	9	8.6%	104	91.3%	1	1.0%
15. I was given the opportunity to use search strategies and resources to find, evaluate, and use information.	104	99.0%	1	1.0%	105	99.0%	0	0.0%
16. I have the ability to think creatively to develop new ideas, processes, or products.	105	100%	0	0.0%	105	100%	0	0.0%
17. I recognize and appreciate my culture and heritage.	101	96.1%	1	1.0%	102	99.0%	3	2.9%
18. I possess an awareness of the relationships between the environment and my lifestyle.	103	98.1%	1	1.0%	104	99.0%	1	1.0%
19. The overall quality of my HCTC educational experience was high.	100	95.2%	4	3.8%	104	96.2%	1	1.0%
20. Courses were available when I needed them.	99	94.3%	6	5.7%	105	94.3%	0	0.0%
21. I received adequate hands-on instruction in my HCTC program.	97	94.3%	6	5.7%	103	94.2%	1	1.0%
22. I received quality advising from the HCTC faculty and/or staff.	99	94.3%	5	4.8%	104	95.2%	1	1.0%
23. The instructors in my HCTC program were accessible.	103	98.1%	2	1.0%	105	98.1%	0	0.0%
24. My HCTC experiences improved my quality of life.	100	95.2%	4	3.8%	104	96.2%	1	1.0%
25. I would recommend this HCTC program to others.	98	93.4%	6	5.7%	104	94.2%	1	1.0%
26. My program has prepared me to pass the Board exam.	71	67.7%	0	0.0%	71	100%	34	32.4%
27. My academic program prepared me for employment in my area of study.	94	89.5%	1	1.0%	95	98.9%	10	9.5%
28. I am academically prepared to transfer to the four-year institution of my choice.	96	91.4%	2	1.9%	98	98.0%	7	6.7%

Legend:

Positive Agreement = combined total and percentage for Strongly Agree and Agree

Negative Agreement = combined total and percentage for Disagree and Strongly Disagree