

**Institutional Effectiveness Update**  
**From the Office of Assessment and Outcomes (Deb Campbell)**  
**August 10, 2010**

**I. Program Reviews**

Final working sessions with Coordinators will be held on August 12; completed reviews are due September 16 and 17. Coordinators received all data files needed from the SP 2010 semester in July.

**II. Faculty course assessments – fall 2009**

100% completion by Allied Health division  
86% completion by Heritage/Humanities division  
50% completion by Occupational Technology division  
58% completion by Science/Math division

Fall 2008 - spring 2010 course assessments are available on the Point for faculty access.

**III. eLumen**

A meeting is scheduled to review this on August 9.

**IV. CAAP**

Eleven graduates (n=214) completed the writing, math and reading portions of the CAAP in May 2010. The following percentages represent the students who attained an achievement level at or above the national mean: 55% in writing, 27% in math, and 36% in reading. These results are not significant due to the sample size tested.

**V. NOCTI**

None of the students who were pre-tested in Fa09 and who were identified as Sp2010 graduates were POST-tested. Will NOCTI be replaced by DACUM?

**VI. Status of Learning Services Unit Assessments**

Learning Services and its associated subunits created 2009-10 Assessment Plans; are Operational Plans completed?

**VII. Status of Non-Learning Services Unit Assessments**

**A. Advancement/Government relations**

Operational and Assessment plans were completed for Performing Arts and Public Relations and submitted to the Assessment Coordinator.

**B. Human Resources**

Operational and Assessment plans were not completed or submitted to the Assessment Coordinator.

- C. **Technology Solutions**  
Operational and Assessment plans were completed and submitted for Technology Solutions, IR, and the Interactive Digital Center to the Assessment Coordinator.
- D. **Business Services**  
Operational and Assessment plans were not completed or submitted to the Assessment Coordinator.
- E. **Student Services**  
Operational and Assessment plans were not completed or submitted to the Assessment Coordinator.
- F. **President's Office**  
Operational and Assessment plans were not completed or submitted to the Assessment Coordinator for the Document Production Center and Switchboard/Reception units.

#### **VIII. Notes**

- A. Please copy all Assessment-related communications to Deb and Lois.
- B. All 2009-2010 Assessment plans should be submitted with the "Findings and Actions taken" sections completed; this information will be used to write the 2010-11 assessment plans. Ideally, Assessment plans should be written before the PPE's are completed.
- C. All units are encouraged to review the "What did we learn" summaries to revise and/or write their Operational and Assessment plans.
- D. Division retreats should spend time addressing their Assessment plans for 2010-2011.
- E. I propose changing the format of the A&O committee to create "Unit Assessment Liaisons" for the college. This involves the completion of monthly training sessions for every committee member, who then takes the content back to his or her unit/subunit and shares it with them.
- F. Strategic planning meeting schedule for September 23.